



2 July 2021
H.E. António Guterres
Secretary-General
United Nations
New York, NY 10017
USA

Great Day Mr. Secretary-General,

I am pleased to confirm that Health and Happiness International Holdings Limited (“H&H Group”) continues to support the Ten Principles of the United Nations Global Compact (UNGC) on human rights, labour, environment and anti-corruption. As a Group we are united by our mission to make people healthier and happier, and understand to do that we must ensure a healthier and happier future for people and our planet.

Our annual [Sustainability Report](#) that is publicly available on our website, along with this document seeks to act as our annual Communication on Progress in line with our support of public accountability and transparency.

Our Progress in the last 12 months

We have maintained and increased our focus on four Group-wide sustainability impact areas that are based around the 10 principles:

1. Advancing the story of good health
2. Reducing our footprint on the planet (Covers issue area: Environment)
3. Honour human rights and fairness (Covers issue areas: Human Rights and Labour)
4. Governance (Covers issue area: Anti-corruption)

Our commitments have been organised into these four areas, and consistently reinforced in communications (both internal and external) including our annual results presentations, investor presentations, supplier engagements and other corporate communications. Our Sustainability Report references our material topics which were identified through stakeholder interviews and other analysis including the 10 principles of the UNGC and the United Nations Sustainable Development Goals (SDGs), of which seven SDGs have been identified as priority areas of focus.

Our purpose of making people healthier and happier drove over 150 product innovations in 2020, including a patented formulation that is currently being clinically trialled to demonstrate a lowering of LDL Cholesterol, a practitioner only range of supplements in Australia, vegan protein powders in the UK, and probiotics that better prevent allergies and allergic symptoms for infants in China.

We launched our Internal Code of Conduct in 2020 addressing the 10 principles and all relevant human rights guidelines outlining our values and expectations of all team members as well as how to raise concerns or notify of breaches of our internal policies. We also released our first [Modern Slavery Statement](#) providing full disclosure of how we are ensuring those that are touched by our business are granted basic rights and fundamental freedoms to which all humans are entitled.

In 2020 over 85% of our direct operations were powered by renewable electricity, making great strides towards our 2021 commitment to be 100% powered by renewable electricity by the end of the year. We also made improvements diverting waste from landfill, maintained our carbon neutral status, reduced water consumption and upgraded our equipment at our operational sites that we expect to have a material impact in the future to energy, waste, water and emissions.

To support these principles in our value chain we have continued, with our existing suppliers, year two of our three-year roll out plan of our [Group Supplier Code of Conduct](#), to which all new suppliers also need to agree. This document references the principles of the UNGC as well as many internationally recognised documents such as the Universal Declaration of Human Rights. We have established an engagement mechanism with suppliers on ESG performance through a comprehensive survey of which over 89% of our manufacturers (by spend) have completed in 2020 and we are setting objectives across areas that encompass the ten principles. We have also committed to 100% of new products launched in 2021 to be compliant with our Raw Material Sourcing Policy, collecting information on the known sustainability hotspots, both environmental and social, by ingredient type and documenting this for decision makers in our stage and gate innovation process. This will be an important tool ongoing for monitoring our supply chain at inception phase and ensuring we get it right.

We have also launched our plant-based strategy in 2020 and committed to developing two new plant-based product opportunities in 2021 in recognition of the impact animal-based ingredients have on the environment specifically on deforestation, biodiversity and emissions.

We are committed to making the UN Global Compact and its principles part of the strategy, culture and day-to-day operations of our company, and to engage in collaborative projects which advance the broader development goals of the United Nations, particularly the Sustainable Development Goals.

Taking action that advance societal goals

We have made a series of commitments that not only align with the universal principles on human rights, labour, environment and anti-corruption but go steps further in using business as a force for good. In 2019 we made the announcement that we are committed to achieving B Corporation status across the H&H Group by 2025. We

see this is an important indicator that we are successfully utilising our business to have positive social and environmental impact.

Along with this broad reaching goal, we have also developed our plant-based strategy targeting innovation and product opportunities that have a lower environmental impact and support consumers in their wellbeing journey. We have committed to being 100% renewable by the end of 2021, and developing a Science-based targets net zero emissions plan by 2024. By the end of 2023 100% of our contract manufacturers will have a social audit completed.

We look forward to working together with the other participants in the United Nations Global Compact and other organisations to a healthier and happier future.

Sincerely yours,



Mrs. Laetitia Garnier
H&H Group CEO